

## **INTEGRATED MANAGEMENT SYSTEM POLICY (ISO 9001, ISO 14000, OHSAS 18001)**

**Sensient Fragrances**, apart from complying with the Corporation's general policy, is committed to having the necessary technical and human resources at its disposal to analyse and improve our processes and/or procedures in the different areas, in order to achieve our aims and objectives, which are the following:

- To promote and develop a good working relationship with our customers to be able to discover, identify, solve and improve any problem that may arise from this relationship. In this way, we can ensure good communication with them in order to identify their needs, and measure their satisfaction in an effective way.
- To provide top quality products which satisfy the necessities and expectations of our customers regarding quality, characteristics, reliability and safety at an adequate market price.
- To fulfil the current legislation and other requirements that affect our activity and our products, caring for our workers' health and safety, and respecting the environment.
- To identify, analyse and evaluate our processes and/or procedures and/or risks, in order to detect any deviations and/or non-conformities and, if discovered, apply the necessary corrective and/or preventive actions to reduce their appearance and/or impact.
- To identify training needs, making sure they are sufficient and adequate at every level within the organisation, providing the necessary resources.
- To work in co-operation with our approved suppliers to make sure their products comply with our quality standards, environmental and safety requirements.
- To take the necessary measures in order to prevent pollution, to preserve and use the required raw materials in a rational manner for our operations and implement an adequate Emergency Plan and procedures.
- Sensient Fragrances is aware that the nature of its activity could cause serious accidents to employees, contractors, visitors, its facilities and the environment. Therefore, the company is committed to reducing the risks associated with these dangers to the lowest level possible.
- Sensient Fragrances guarantees the prevention and control of accident hazards by developing and monitoring procedures that directly affect the organisation and training of personnel, identifying and evaluation these risks, controlling the facilities and equipment, adapting to changes, planning prior to emergency situations, monitoring our objectives, Audits (internal and external) and reviews of these procedures.
- To guarantee the continuous improvement of Management Integrated System (M.I.S.) in order to reach the highest effectiveness of our processes and/or procedures.
- To control the fulfilment of M.I.S. requirements through Internal and/or External Audits, or any other appropriate procedure to achieve this aim.
- To develop and maintain precise and up-to-date communication systems (internal and external) regarding M.I.S.
- Sensient Fragrances is committed to informing all its employees and collaborators of this policy, and it is at their disposal should they request it. This policy is non-confidential.

